



Link Solutions, Inc. Achieves ISO 20000:2005 Recertification

Reston, VA – December 22, 2010 – Link Solutions, Inc. (LSi), a rapidly growing provider of high-end solutions to the federal government, announced today that it has successfully completed its International Standards Organization (ISO) 20000 recertification.

ISO 20000:2005 is a customer-focused international standard that contains the IT Infrastructure Library (ITIL) best practices for information technology (IT) service management, for the most cost-effective and efficient service delivery. The ISO 20000 Standard promotes an integrated process approach to deliver managed service in order to meet requirements.

In order to gain recertification, LSi was required to go through an extensive evaluation of its management practices to ensure that its practices continue to equal ISO standards of efficient, reliable and consistent customer service. The formal reassessment was conducted by QAS International.

“LSi’s ISO 20000 recertification reaffirms our unwavering commitment to customer satisfaction and continual improvement,” said the company’s Founder and CEO, Bhupesh Wadhawan. “With a strong management team, capable employees, excellent training, and a dedication to delivering quality services, LSi continues its well-regarded reputation among customers for outstanding performance of their mission-critical systems.”

The ISO 20000 certification confirms that LSi’s management practices and processes are tightly controlled and applied consistently. The quality of customer service delivered is enhanced and improved through the reduction of process inconsistencies as well as customer feedback. Both are paramount to decisions made by LSi management in the future direction of what the organization can provide.

About Link Solutions

Since 2006, LSi has provided the U.S. government with mission critical solutions — supporting our employees and Partners as an engine to drive the support to customers’ missions. Solutions are developed in our core competencies of information technology, security solutions and Business Operations. Headquartered in Reston, Virginia, LSi is committed to ensuring repeatable processes with high-quality, low-risk results for our customers.

To learn more about Link Solutions visit www.linksol-inc.com